**Company Overview:** ACE Cranes is a leading provider of innovative crane solutions, committed to delivering superior performance and reliability to our customers worldwide. With a focus on safety and efficiency, we specialize in designing, manufacturing, and servicing a wide range of crane systems tailored to meet diverse industrial needs.

**Position Overview:** We are seeking a skilled and motivated Service Technician to join our Crane Division team. The successful candidate will be responsible for performing maintenance, repairs, and inspections on various crane systems, ensuring optimal functionality and safety compliance. This role requires a strong mechanical aptitude, attention to detail, and a commitment to delivering exceptional service to our clients.

**Key Responsibilities:**

* Conduct routine maintenance, troubleshooting, and repairs on crane equipment, including but not limited to overhead cranes, gantry cranes, and jib cranes.
* Perform comprehensive inspections and assessments of crane systems to identify and address mechanical issues, electrical faults, and structural defects.
* Diagnose and resolve technical problems using appropriate tools, equipment, and diagnostic techniques, adhering to safety protocols and industry standards.
* Collaborate with engineering and design teams to implement modifications, upgrades, and enhancements to crane systems as needed.
* Document all service activities, including maintenance tasks, repair procedures, and parts replacements, using electronic systems and service reports.
* Provide technical support and guidance to customers, assisting with equipment operation, troubleshooting, and maintenance training as required.
* Adhere to all safety regulations, company policies, and quality standards to ensure the integrity and reliability of crane systems and service operations.

**Qualifications:**

* High school diploma or equivalent; technical certification or vocational training in mechanical or electrical engineering preferred.
* Proven experience as a service technician or field technician, with a focus on crane systems or heavy machinery.
* Strong mechanical aptitude and proficiency in troubleshooting, diagnosing, and repairing mechanical, electrical, and hydraulic systems.
* Familiarity with crane components, including motors, gearboxes, brakes, controls, and safety devices.
* Excellent communication skills, with the ability to interact professionally with clients, colleagues, and stakeholders.
* Demonstrated ability to work independently and collaboratively in a fast-paced environment, managing multiple tasks and priorities effectively.
* Valid driver's license and clean driving record; willingness to travel to customer sites and work flexible hours as needed.

**Benefits:**

* Competitive salary commensurate with experience
* Comprehensive benefits package, including medical, dental, and vision coverage
* Retirement savings plan with employer matching
* Opportunities for career advancement and professional development
* Dynamic work environment with a supportive team culture

**How to Apply:** Please submit your resume and cover letter detailing your relevant experience and qualifications for the Service Technician position in the Crane Division. We thank all applicants for their interest; however, only those selected for an interview will be contacted.

Feel free to customize this job description further based on the specific requirements and preferences of ACE Cranes. Let me know if you need any further assistance!

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