

Job Title: Customer Support Executive (Chat + Upselling)

Location: Gurgaon

CTC: Rs. 27,000 per month

Take Home Salary: Rs. 23,000 per month

Job Type: Full-Time (Non-Voice Process)

**Key Responsibilities:**

- Handle customer queries through chat in a timely and professional manner.
- Identify customer needs and provide upselling opportunities where applicable.
- Ensure high levels of customer satisfaction through excellent service.
- Maintain accurate records of customer interactions.

**Job Requirements:**

- Comfortable with rotational shifts.
- Willingness to work 5 days a week with 2 rotational week offs.
- No Sunday week-off requirement.
- No leaves allowed during the training period.
- Must reside within the hiring zone (Gurgaon) to be eligible for cab facility.
- Should possess good communication and typing skills.

**Qualifications:**

- Undergraduates and Graduates are welcome to apply.

**Benefits:**

- Both side cab facility provided (within hiring zone).
- Attractive incentives based on performance.